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"Establishment of national framework of key performance indicators for good governance and quality towards inclusive, digital and green oriented higher education in Armenia" (KPI4HE) project - ERASMUS + Project#101128552

KICK-OFF MEETING

WP4-QUALITY PLAN: Quality control and assurance

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Project's Quality Assurance Strategy (QAS): overall approach

What do we want to achieve?

- **the objectives of the project are met properly**
- **to insure desired impact and sustainability after project lifetime,**





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QAS: overall approach

What do we want to achieve?

- **On - going activity (not to judge good or bad)**
- **To assist the development within the project in a practical and useful way to support the quality of the project process/project management and partnership / the results**
- **The project is progressing as planned**
- **Degree of correspondence between objectives and the achievements.**



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QAS: overall approach

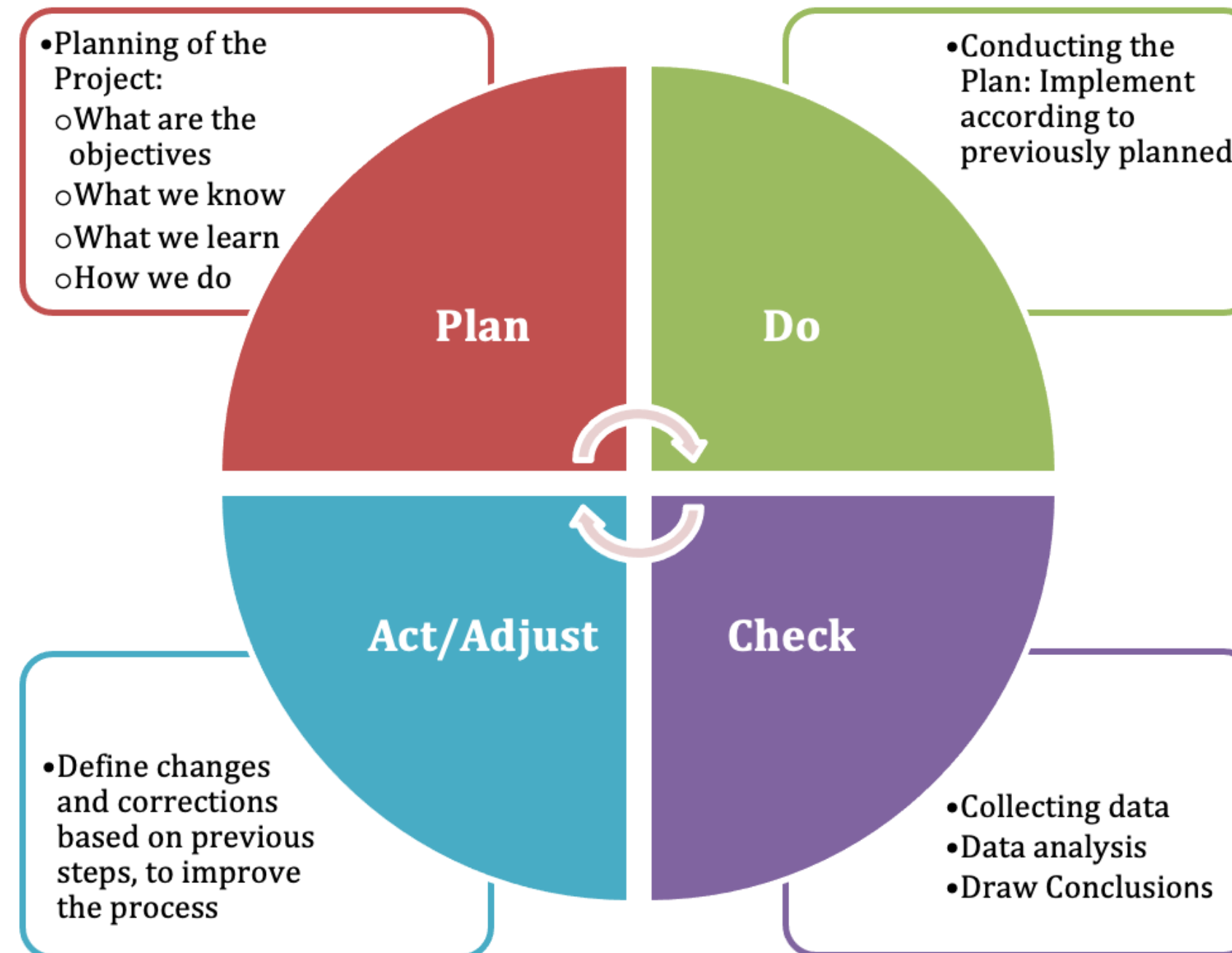
- **All project partners must have a similar understanding of QAS as an ongoing process that can help to ensure quality outcomes for the project**
- **Responsible and contact persons from each country will be agreed to work with WP4 leader**
- **Internal quality assurance (YSU / all the partners)**
- **External evaluation.**



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Quality monitoring and assurance cycle





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QAS: elements of the quality management

- **Procedures and guidelines, process dashboard and templates: Internal**
- **Regular monitoring of project activities: Internal + external**
- **Definition of indicators to assess the results of the activities: Internal + external**
- **Elaboration of contributions to project progress / final reports: Internal + external**
- **Reports per WP reflecting the achievements, gaps and providing recommendations for enhancement: WP4 leader +internal + external**
- **Project detailed (updated) Work Plan**
- **Logical Framework Matrix – LFM - Internal**



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QAS: Internal quality assurance

- **Reporting and evaluation of project events (meetings, training, workshops)**
- **Reports per work packages**
- **Minutes of each coordination meeting**
- **Annual monitoring visits and reports**
- **Progress and Final report**



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QAS: external quality assurance

- **43 trained Armenian staff on IR for improvement of higher education governance, university SP, management and quality assurance within the context of digitalization and green transition**
- **National framework of KPIs for higher education (NF-KPI) supporting transition to inclusive, digital and green higher education in Armenia**
- **National digital platform for supporting NF-KPI**
- **6 Operations Manuals of IR (OMIRs) in line with NF-KPI and fitting the size and objectives of the involved Armenian HEIs**
- **6 functional Institutional Research and Planning Services (IRPSs) in the each involved Armenian HEI (devoted necessary staff and equipment)**
- **State Standards for Institutional Accreditation revised in line with NF-KPI**
- **Regularly updated project web site and number of dissemination events organized, etc.**



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Reporting on achieved / planned results per WP

Activities carried out to date to achieve the expected milestones and deliverables:

Task N°	Task title	Start date	End date	Description of the activity carried out	Specific and measurable indicators of achievement	Statute of achievement	

Reflecting the achievements and gaps to provide recommendations for further improvement:

- Changes that have occurred in this result since the original proposal
- Observed gaps
- Recommendations for achievement.



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Quality assurance and control framework

WP1	Outputs and outcomes	Progress Indicator (PI)	Measurement indicator of progress (MIP)
WP1- PREPA-RATION: Training kit for capacity building	WP1.1. Fact-finding reports on current capacities, practices in the field of IR and SP and training needs	PI1.1. Fact-finding reveals on current institutional analytical capacities, practices in the field of IR and SP and actual capacity building needs SP in each involved HEIs	MIP1.1.1. Fact Finding reports per involved His English and Armenian
			MIP1.1.2. Fact Finding summary country report in English and Armenian
	WP1.2. Training Kit on EU practices in the field of IR for HE governance, university strategic planning, management and quality.	PI1.2. Training Kit presenting EU practices in the field of IR for improvement of higher education governance, university strategic planning, management and quality within the context of digitalization and green transition.	MIP1.2. Training Kit on IR in English and Armenian.



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Quality assurance and control framework

WP2	Outputs and outcomes	Progress Indicator (PI)	Measurement indicator of progress (MIP)
WP2 - DEVELOPMENT: Capacity building and elaboration of procedures and tools for IR and SP	WP2.1. Capacity building training on IR in Oldenburg, Germany	PI2.1 Trained 43 staff on European best practices on IR and SP	MIP2.1.1. Capacity building training agenda
			MIP2.1.2. List of participants and meeting photos
			MIP2.1.3. Boarding passes of training participants
			MIP2.1.4. Report on evaluation of capacity building training by participants
	WP2.2. National framework of KPIs for higher education (NF-PI)	PI2.2. NF-KPI supporting transition to inclusive, digital and green HE in Armenia	MIP2.2. NF-KPI in English and Armenian



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Quality assurance and control framework

WP2	Outputs and outcomes	Progress Indicator (PI)	Measurement indicator of progress (MIP)
<p style="writing-mode: vertical-rl; transform: rotate(180deg);">WP2 - DEVELOPMENT: Capacity building and elaboration of procedures and tools for IR and SP</p>	<p>WP2.3. Workshop on operationalization of IRSP with focus on HEMIS in Genoa, Italy</p>	<p>PI2.3. Trained 43 staff on implementation on IR/SP activities</p>	<p>MIP2.3.1. Capacity building workshop agenda</p> <p>MIP2.3.2 List of participants and meeting photos</p> <p>MIP2.3.3 Boarding passes of workshop participants</p> <p>MIP2.3.4 Report on evaluation of capacity building workshop by participants</p>
	<p>WP2.4. IRSP in each Armenian HEI.</p>	<p>PI2.4. IRPSs are functional within the OMIR in each involved Armenian HEIs.</p>	<p>MIP2.3 Decisions of relevant bodies at each Armenian HEI on approval of OMIR and functioning of IRSP</p>



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Project's Quality Assurance Strategy

What do we want to achieve?

An effective and useful project!!





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THANKS FOR YOUR ATTENTION!

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